

2025 03 25 Chat Log
Start Your Family History Journey for Free with MyHeritage by Diane Henriks

Marian Pierre-Louis (to All - Entire Audience): 2:10 PM: See the last page of the handout for all the links

Marian Pierre-Louis (to All - Entire Audience): 2:10 PM: <https://www.myheritage.com/>

Audience Question:

Q: Where on MH can you find the family tree download?

A: <https://www.myheritage.com/family-tree-builder>

Audience Question:

Q: Can I sign up for the free version if I have previously been a paid subscriber at My Heritage?

A: You should be able to still login with your previous account. You don't need to create a new account.

Marian Pierre-Louis (to All - Entire Audience): 2:21 PM: So you have to click into the database to find the "free" icon as Diane mentioned. It doesn't show it in the catalog view.

Marian Pierre-Louis (to All - Entire Audience): 2:23 PM: I believe you can search for free but unless a collection is free you won't be able to see the images. <https://www.myheritage.com/research>

Marian Pierre-Louis (to All - Entire Audience): 2:23 PM: How To Access Free Genealogical Resources - https://www.myheritage.com/wiki/How_to_access_free_genealogical_resources

Audience Question:

Q: What records are available on MyHeritage that are not on the other ancestry-record sites?

A: It's hard to tell. Typically they will announce that in a blog post but not on the website itself. For example here's a blog post announcing an exclusive collection.

Audience Question:

Q: Can you import information from another website (Ancestry or 23 and Me) to the My Heritage program?

A: Yes. Export your family tree as a gedcom file and then import that into MyHeritage. All the major sites and software programs let you do that.

Audience Question:

Q: Am I able to search Canadian databases from MyHeritage?

A: Try searching here using the search bar at the top - <https://www.myheritage.com/research/catalog?location=Canada>

Audience Question:

Q: Does the search also work for the Netherlands?

A: Try using the search here - <https://www.myheritage.com/research/catalog?location=netherlands>

Marian Pierre-Louis (to All - Entire Audience): 2:29 PM: Colorize photos - <https://www.myheritage.com/incolor>

Marian Pierre-Louis (to All - Entire Audience): 2:30 PM: <https://www.myheritage.com/photo-enhancer>

Marian Pierre-Louis (to All - Entire Audience): 2:31 PM: <https://www.myheritage.com/deep-nostalgia>

Marian Pierre-Louis (to All - Entire Audience): 2:31 PM: <https://www.myheritage.com/deepstory>

Marian Pierre-Louis (to All - Entire Audience): 2:32 PM: Live Memory available on the Mobile app

Audience Question:

Q: Wow! such great information. I didn't realize there were so many features in MyHeritage.

A: Definitely lots to explore!

Marian Pierre-Louis (to All - Entire Audience): 2:38 PM: Here is the Time Machine. This is really fun to try! <https://www.myheritage.com/ai-time-machine>

Audience Question:

Q: Does MyHeritage offer any kind of books to be printed with DNA or family tree information for gifts?

A: I don't think there is a book for DNA but there is one for your family stories - <https://www.mystories.com/>

Audience Question:

Q: Does MyHeritage keep copies of our pictures (for their use)?

A: No, you can keep them private or delete them whenever you want. They don't retain copies.

Audience Question:

Q: When you upload pictures you can write who they are, can you download the photo with the info you wrote?

A: I don't think you can do that. You can tag the photos to people in your tree but you would need to use a photo program to write notes on the photos.

Audience Question:

Q: Not a fan of AI but the photo dater could be worthwhile!

A: The photo dater is definitely a help.

<https://www.myheritage.com/help-center/?a=What-is-PhotoDatertm-and-how-does-it-work---id--kRRrmbewQUyybCKZB-SYHw>

Audience Question:

Q: Is there a limit as to the size of a photo? I ;have a couple of portraits of GGparents

A: On MyHeritage, the maximum size for a single photo file you can upload is 50MB. See here <https://www.myheritage.com/help-center?a=What-do-I-get-with-a-Basic-MyHeritage-subscription---id--b7tsb3CBRV-hp2YVM82X1Q>

Marian Pierre-Louis (to All - Entire Audience): 2:43 PM: <https://www.myheritage.com/dna/upload>

Marian Pierre-Louis (to All - Entire Audience): 2:43 PM: Because this is a MyHeritage series webinar, everyone can download the handout. (normally the syllabus is a member benefit). Look for the syllabus button here:

<https://familytreewebinars.com/webinar/start-your-family-history-journey-for-free-with-myheritage/>

Audience Question:

Q: I uploaded my brother's DNA from a different place, I think it' MyLife DNA and My Heritage said it didn't accept it yet

A: It has to be DNA from 23andMe, Ancestry or FamilyTreeDNA. I'm not sure of any others.

Audience Question:

Q: How do I get the premium DNA tools for a MyHeritage test kit that was purchased? I thought it was automatically included but it wasn't. Thank you!

A: To access MyHeritage's premium DNA tools (like the Chromosome Browser, Ethnicity Estimate, and Shared Ancestral Places), you'll need to either pay a one-time unlock fee of \$29 or maintain a Premium, Premium Plus, Complete, or Omni subscription.

<https://education.myheritage.com/article/everything-you-need-to-know-about-site-plans-purchases-on-myheritage/>

Audience Question:

Q: Does MyHeritage charge any fees later if you are not an active member.? Recently we discovered that Ancestry charges a \$5 dollar monthly fee if you close subscription. It also deletes any docs you pulled from their platform.

A: No, they don't. All of their costs are within existing plans. So you would sign up for a plan when you want pre,iu, features. They don't do "a la carte" they way Ancestry has started doing.

Audience Question:

Q: how smoothly does it import data from legacy into. can it take the legacy data and add on to your free account or do you need to subscribe

A: I think there is a limit to how many people you can have in your tree for free. So if you try to upload a very large existing family file you may hit that max limit quickly.

Marian Pierre-Louis (to All - Entire Audience): 2:53 PM: What is AI Biographer™ and how do I use it? - https://www.myheritage.com/help-center?a=What-is-AI-Biographertm-and-how-do-I-use-it---id--myOuRz67RQe_Ji6aZDs71g

Marian Pierre-Louis (to All - Entire Audience): 2:54 PM:

<https://blog.myheritage.com/2023/12/introducing-ai-biographer-create-a-wikipedia-like-biography-for-any-ancestor-using-ai-enriched-with-historical-context/>

Audience Question:

Q: I recently subscribed to MyHeritage after seeing that it had newspaper articles not found in other newspaper databases. However, I was surprised that I didn't gain access to the complete newspaper articles but only a small portion of them. To see the full articles, I would have to pay another subscription fee to another company (at more than \$20 extra per month). Any comments or suggestions?

A: OldNews.com is a separate subscription. However, if you get the all inclusive Omni subscription yet get OldNews, Geni, Legacy Family Tree Webinars. <https://www.myheritage.com/pricing/omni>

Audience Question:

Q: I totally agree with finding European and especially SCANDINAVIAN ancestors.

A: :)

Audience Question:

Q: I also, have just up graded to the OMNI program

A: Nice!

Audience Question:

Q: Have a full subscription but haven't tried everything there

A: So much to explore!

Audience Question:

Q: I was a member of another platform but wasn't thrilled with them. I read about what MyHeritage had with their membership, joined that day without trial or free option and have now been a member for many years.

A: Awesome!

Marian Pierre-Louis (to All - Entire Audience): 3:05 PM: The only MyHeritage feature that hasn't been

mentioned today is MyStories which is a new tool to create a book of your memories. Like OldNews.com it is a separate subscription. <https://www.mystories.com/>

Audience Question:

Q: can you get a hard copy backup (cd or etc) of all the info photos and pages you create

A: You can download all the photos that you have modified or enhanced.

Audience Question:

Q: What if you have DNA tests from Ancestry and My Heritage - would it still be wise to download Ancestry DNA?

A: If you already have DNA on MyHeritage there is no need to download the DNA from Ancestry,

Audience Question:

Q: I love the fan chart for the family tree. My relatives love to see their family more in that format.

A: Me too.

Audience Question:

Q: Motivating!

A: :) So many options to play with.

Marian Pierre-Louis (to All - Entire Audience): 3:09 PM:

<https://www.knowhowearsthegenesinyourfamily.com/>

Marian Pierre-Louis (to All - Entire Audience): 3:11 PM: <https://familytreewebinars.com/24-marathon/>

Marian Pierre-Louis (to All - Entire Audience): 3:13 PM: Diane Henriks's webinars in the legacy library - <https://familytreewebinars.com/DianeHenriks>

Marian Pierre-Louis (to All - Entire Audience): 3:13 PM: MyHeritage webinars in the Legacy Library - <https://familytreewebinars.com/MyHeritage>

Marian Pierre-Louis (to All - Entire Audience): 3:13 PM: MyHeritage Users Group on Facebook - <https://www.facebook.com/groups/273646006348780>

Audience Question:

Q: Could you please talk more about Family Tree Builder ?

A: <https://www.myheritage.com/family-tree-builder>