

Chat Log 16 Feb 2022
The perfect back up plan for you: Backblaze by Andy Klein

Geoff Rasmussen (to All - Entire Audience): 2:25 PM: Here's the 10% off coupon code for a Backblaze membership (thanks to Thomas MacEntee!): Save 10% on Backblaze:
<https://www.backblaze.com/cloud-backup.html#af9xhz>. Use coupon at checkout: feb2022

Audience Question:

Q: does my laptop have to be "on" for backblaze to back up ?? sounds like a way too simple question; but, i honestly have no knowledge as to this subject. thank you. Teresa

A: Yes, the computer needs to be on.

Audience Question:

Q: If I am using my personal mobile dongle whilst away from home, which has limited data, can I pause the backup until i get back home?

A: yes

Audience Question:

Q: How do I get to where you are in performance management?

A: Click on the Settings button in the Backblaze control panel

Audience Question:

Q: This gentleman has such a wonderful sense of humor! Teresa

A: Yes, he's a fantastic presenter.

Audience Question:

Q: I'm so relieved and welcome this service! Backups strike fear into my heart b/c I don't understand them. Thank you for this webinar!

A: :)

Audience Question:

Q: I love my Backblaze!

A: And I love mine! And I'm learning so much from Andy.

Q: If you are using an external hard drive but not all the time, if it's backed up once and then removed, backup will disappear after next few scheduled backups? In other words, you need to have the external drive attached at all times?

Audience Question:

Q: Backblaze is worth every penny. Already had one hard drive crash on me and luckily, I had Backblaze!

A: Completely agree. I've had to use it three times over the years...

Audience Question:

Q: This is the reason I use BackBlaze! I lost my entire computer when the hard drive crashed TWICE! I ordered a hard drive with all my files from BackBlaze and completely restored my computer. I then sent the hard drive back to BackBlaze and my money was refunded immediately.

A: Terrific!

Audience Question:

Q: How do we get the handout for this webinar?

A: Click on the Syllabus link at

<https://familytreewebinars.com/webinar/the-perfect-back-up-plan-for-you-backblaze/>

Audience Question:

Q: I was terrified when I switched to a new computer, fearing I'd have to do the initial BackBlaze backup again. Customer support was GREAT! Everything worked fine since my files were moving without changes!

A: Terrific!

Geoff Rasmussen (to All - Entire Audience): 3:05 PM: Save 10% on Backblaze:

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Geoff Rasmussen (to All - Entire Audience): 3:09 PM: 10% off coupon, valid at both

www.familytreewebinars.com AND www.legacyfamilytree.com through Monday, Feb 21: backblaze

Geoff Rasmussen (to All - Entire Audience): 3:09 PM: Annual webinar membership:

<http://legacy.familytreewebinars.com>

Geoff Rasmussen (to All - Entire Audience): 3:28 PM:

<https://familytreewebinars.com/webinar/after-youre-gone-future-proofing-your-genealogy-research-bonus-webinar-for-subscribers/>

Audience Question:

Q: This webinar is at a perfect time. I just started using Backblaze for all of my Genealogy files.

A: Great!