

**Chat log 8 Feb2022 Watch Geoff Live-MyHeritage Photos  
(replacement for What's New in the MyHeritage Photo World by Tal Erlichman)**

Audience Question:

Q: I love interacting with others who get excited about "discoveries!"

A: :)

Audience Question:

Q: Thanks Geoff for stepping up and doing this webinar today at short notice!

A: He's a good sport!

Audience Question:

Q: I love when you do this!

A: :)

Audience Question:

Q: love seeing a hands on step by step demo!

A: This should be great!

Audience Question:

Q: Yes, indeed he is!

A: :)

Audience Question:

Q: Have a feeling I am going to learn so much this way.

A: We all will!

Audience Question:

Q: such a useful live webinar!! Merci buckets, Geoff!!

A: He's a good guy!

Audience Question:

Q: I am sure we will learn a lot!

A: We'll learn together!

Audience Question:

Q: sheet protectors

A: :)

Audience Question:

Q: We love it!!

A: :)

Audience Question:

Q: Geoff to the rescue! Thanks, Geoff! Glad to still be able to hear this from foggy Oregon!

A: So glad you can watch

Audience Question:

Q: this is the way to learn 'how to'

A: Indeed

Audience Question:

Q: We always learn alot from you!

A: Me too

Audience Question:

Q: That is SO cool that you have great-gramma's handwriting!

A: That is great

**Marian Pierre-Louis (to All - Entire Audience):** 2:06 PM: Photoshop Elements 2018

Audience Question:

Q: If only more grandmothers would write on or near the pictures!!!!!!

A: Grandmothers and everyone!

Audience Question:

Q: Is there a webinar on Photoshop Elements?

A: Yes! Here's the Photoshop Elements category in the Legacy Library

<https://familytreewebinars.com/webinar-library/?category=software&subcategory=pse>

Audience Question:

Q: I use window Paint 3D to do my crop the pictures.

A: There are lots of good options.

Audience Question:

Q: I usually include the names, etc. in my initial crop so I have the original identifications and handwriting.

A: Good idea

Audience Question:

Q: I got all of my husbands baby and family photos from his mothers collection after she died and she had them all labeled. They were all loose so I made a scrapbook of them and labeled them the way she had them labeled for my husband.

A: Great project

Audience Question:

Q: Can you put the handwriting in there too?

A: You can if you want to

Audience Question:

Q: I lived in Aalborg for five years!

A: Cool!

Audience Question:

Q: If you input a date do not use the date of the day you are doing it, as it will cmae back later as a problem.

A: You mean vs. the date the photo was taken?

Audience Question:

Q: WOW

A: :)

Audience Question:

Q: Magic repair!!

A: :)

Audience Question:

Q: amazing!!!!

A: :)

Audience Question:

Q: Fantastic!

A: :)

Audience Question:

Q: Yes, you need about when it was taken, or it will come back later saying picture was taken after their death.

A: Ok that is good to know.

Audience Question:

Q: Much easier than PhotoShop!

A: For sure!

Audience Question:

Q: The only picture I have of my birth mother is scratched in a similar way. Can't wait to use.

A: Wonderful

Audience Question:

Q: Okay - I have several photos that could definitely use more repair work on them!!

A: Give it a try!

Audience Question:

Q: I have used these tools on many photos and love the photo features

A: It's the easiest way to fix photos.

Audience Question:

Q: I am a bit late.....so this is a Watch Geoff Live?

A: Our speaker got sick so it is a Watch Geoff Live but on the same topic as the scheduled webinar.

Audience Question:

Q: Another new tool!

A: I didn't know that was there!

Audience Question:

Q: I love that tool to share with new connection.

A: Great idea

Audience Question:

Q: Oh what wonderful additional items for the photos!

A: I agree

Audience Question:

Q: I wish this seminar had been offered prior to last week's free trial!

A: There are lots of MyHeritage webinars always available -  
<https://familytreewebinars.com/speaker/myheritage-webinars/>

Audience Question:

Q: It really is a great tool so easy to navigate!

A: Indeed

Audience Question:

Q: Be careful with the colorize. My mother had red hair and when I colorized her picture it was colorized as brown.

A: Yes, it's not perfect.

Audience Question:

Q: I'm logged in, but mine doesn't show the repair for a prior picture. How do we get all the options to show?

A: I believe it only shows repair if it feels that there is an issue that needs to be repaired.

Audience Question:

Q: It didn't get rid of all of the scratches....

A: It won't work on all photos. It depends on the level of the damage.

Audience Question:

Q: It makes a great gift for some family members.

A: Agree! Family would be so happy to see these.

Audience Question:

Q: Now just imagine the changes with a properly scanned photo

A: For sure

Audience Question:

Q: Yes TIFF is what we archivists use!

A: Wisdom from the Archive Lady! :)

Audience Question:

Q: All the cool kids use TIF

A: lol

Audience Question:

Q: How is the PhotoMetaData stored? if I send MyHeritage photos to non-members can they read the PhotoMetaData?

A: I don't believe the meta data is stored in the image. The tagging and such is just functional on the MyHeritage site.

Audience Question:

Q: PNG is becoming an excellent replacement for Tiff. Better compression and no loss of quality.

A: Interesting.

Audience Question:

Q: I have found if I in large the photo, I can pick up a better view of one's face to render.

A: Definitely the better quality the original then the better quality the results

**Marian Pierre-Louis (to All - Entire Audience):** 2:33 PM: If you are using the photo features with a free account you get a limited number of photos to change. Be aware that each animation you try takes away from the total of free images you can do.

Audience Question:

Q: Do you know why his eyes are asymmetrical?

A: If the image is poor quality or there are glasses on the original that are faint then the repair feature struggles to know what to do. So that can make the eyes look a bit wonky. Though it does look like one of his eyes is slightly closed.

Audience Question:

Q: got to leave, can I resume later?

A: Yes, the replay will be available later.

Audience Question:

Q: Animation is fun when it's a person I never knew. Kinda freaked me out on my mom's photo and my maternal cousins weren't crazy about the idea when I sent them my paternal grandpa 'in motion'.

A: Each person reacts differently

Audience Question:

Q: Marian Pierre-Louis, When membership paid is the old photos counted?

A: If you have a paid membership you aren't limited to the free 10 photos (I'm not sure of the exact free version amount.)

Audience Question:

Q: you can also save all photos back on your computer too.

A: Definitely

Audience Question:

Q: Sometimes you can only access the repair option by clicking on the 3 dots near the photo setting wheel.

A: Good to know

Audience Question:

Q: I never met my father. The one very old promo photo of him I have I enhanced, colored and animated. As creepy as I find the animation tool in general in this instance I cried!!

A: I can understand that!

**Audience Question:**

Q: Thank you. I have been doing all my photos on the My Heritage app on my phone and had no idea there is more on the My Heritage site!

A: Good to know there are more features on the desktop version

**Audience Question:**

Q: This is great. I like this live, unscripted!

A: Me too

**Audience Question:**

Q: I Love Geoff's webinars. He does an extensive job of showing features and explaining things.

A: He is really good live!

**Audience Question:**

Q: I have struggled with changing profile pictures, thanks for explaining this! Thank you! Thank you!

A: So glad that helped

**Audience Question:**

Q: you might want to save the photo after every step if you want to have just the repaired or the repaired + enhanced photo and not just the finished repaired+enhanced+colorized version at the end

A: Good idea

**Audience Question:**

Q: Brilliant session Geoff.

A: :)

**Audience Question:**

Q: When a photo is added, do you still own photo or does MyHeritage own it?

A: You always retain ownership of your own photos.

**Audience Question:**

Q: You are doing a fantastic presentation

A: He always does!

**Audience Question:**

Q: I like learning as you go through the process of doing the steps...seems to stick with me more.

A: Yes, it's very helpful

**Audience Question:**

Q: You have to watch the background color when you colorize. Affects how you might crop.

A: Thanks

**Audience Question:**

Q: That's the way i would have done it, b/c preserving the handwriting and photographer.

A: Yes, helpful info

**Audience Question:**

Q: Like a kid in a photo shop. LOL

A: Definitely!

Audience Question:

Q: I download a picture after each change, that way I have a picture of each change.

A: Good idea

Audience Question:

Q: Can you remove colourization if you don't like it? All I have been able to do is delete the enhanced photo and repair and enhance a 2nd time.

A: Yes, you can remove all the enhancements.

Audience Question:

Q: My question was can you remove just the colourization and not the enhancement?

A: I think you have to start over and then only add the feature you want

Audience Question:

Q: TIF (TIFF) has no compression so no loss of data that is why it is preferred for archival quality. You can always save as something else with less but never get back what you did not save

A: thanks

Audience Question:

Q: Do we know if tags already attached to uploaded photos show up here?

A: No, I think you have to tag them on MyHeritage to work with the MyHeritage tree.

Audience Question:

Q: You can enhance documents too especially if they are blurred or damaged.

A: great!

Audience Question:

Q: As always Geoff another outstanding, outstanding presentation.

A: He's an excellent presenter.

Audience Question:

Q: do you need a paid membership to do all this

A: They give you about 10 photos or so for a free account. After that you would need a paid account.

Audience Question:

Q: how much for my heritage?

A: <https://www.myheritage.com/pricing>

Audience Question:

Q: Can I fix a photo in MyHeritage and then export it, in order to add it to my Legacy file? Thanks.

A: Yes

Audience Question:

Q: I pay the fee for MY Heritage is photo part of that?

A: yes!

Audience Question:

Q: If you are a subscriber do you need an app

A: No, you can just use the desktop version.

Audience Question:

Q: Great presentation. Reminds me of your presentations at the West Valley Genealogy Library

A: Give it a try!